

Full-featured, easy to use phones ideal for organizations seeking advanced and affordable IP telephony services.

## OVERVIEW

3Com® 3101 and 3101SP Basic Phones offer **excellent call handling functionality with simple operation in a compact device** particularly suited for users in environments such as classrooms, manufacturing floors, warehouses, and other common areas

**Sharp acoustics and ergonomics-inspired design encourage collaboration** and help increase productivity. The 3101SP Basic Phone with Speaker delivers high-quality audio with a half-duplex, two-way speakerphone for convenient hands-free telephony services. The 3101 Basic Phone is identical to the 3101SP model, but offers a listen-only speaker.

Both models provide **quick access to frequently used functions**. Three softkeys and a cursor-controlled, two-line display enable instant, intuitive directory and call log access. A large message-waiting lamp and clearly marked Hold and Message buttons offer enhanced visibility and workflow.

**Self-locating capabilities save time and service-call expenses**, lowering total cost of ownership. Moving a phone involves simply plugging it into a network port at a new location. All personal settings, directory entries, and voice mail travel with the phone. Browser-based management eases configuration tasks, and web-based support makes advanced features easier to master. What's more, customization capabilities let users do many set-up procedures themselves.

## KEY FEATURES

- > Four programmable buttons with lights
- > Five fixed-feature buttons
- > Wideband audio ready
- > Large message-waiting LED
- > Two switched 10/100 uplink ports
- > Two-line pixel-based LCD display with four-way cursor control and three softkeys
- > Choice of listen-only or half-duplex speaker phone model
- > Distinctive Hold and Message buttons
- > Power over Ethernet support (802.3af)

Visit [www.3com.com/ip\\_phones](http://www.3com.com/ip_phones) for additional information.



## ORDERING INFORMATION

## PRODUCT DESCRIPTION

## 3COM SKU

3Com 3101 Basic Phone  
3Com 3101 Basic Phone with Speaker

3C10401A  
3C10401SPKRA

## 3COM IP PHONES PORTFOLIO AT A GLANCE



	3100 Entry Phone	3101 Basic Phone	3101 Basic Phone with Speaker	3102 Business Phone	3103 Manager Phone	3105 Attendant Console	3106 Cordless Phone	3107 Cordless Phone
Maximum system (line) appearances	1	4	4	18	12	50	4	4
Programmable buttons with lights	No	4	4	18	8	50 / 100 with Shift Button	4	4
Fixed feature buttons	4	5	6	10	10	4	8	9
Display softkeys	No	3	3	3	10	No	No	No
Four-way cursor control	No	Yes	Yes	Yes	Yes	No	No	No
Display size	No	160 x 33 pixels	160 x 33 pixels	160 x 33 pixels	320 x 120 pixels	No	2 lines	2 lines
Ethernet ports	1 - 10/100	2 - 10/100	2 - 10/100	2 - 10/100	2 - 10/100/1000 (Gigabit)	1 - 10/100	1 - 10/100	1 - 10/100
Power over Ethernet support (802.3af)	Yes	Yes	Yes	Yes	Yes	Yes	No	No
Speakerphone	No	Listen-only	Half duplex	Full duplex	Full duplex	No	No	No
Wideband audio support	Handset only	Handset only	Handset only	Yes	Yes	No	No	No
Definable ring tones	No	9	9	9	9	No	No	No
Headset jack	No	No	No	Yes	Yes	No	Yes	Yes
Codecs G.711, ADPCM, G729 A/B	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes
G.722 codec-ready handset	Yes	Yes	Yes	Yes	Yes	No	No	No
G.722 codec-ready speakerphone	No	No	No	Yes	Yes	No	No	No
Adaptive jitter buffer	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes
Voice encryption (SRTP)*	No	No	No	No	Yes	No	No	No
QoS: IP-ToS, 802.1p	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes
TAPI support	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
DHCP, Option 184	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Desk or wall mountable	Yes	Yes	Yes	Yes	Yes	Yes	Yes - base unit	Yes - base unit
Removable faceplate for localization	No	No	No	Yes	Yes	No	No	No
Browser-based administration	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Platform support	NBX	NBX, VCX	NBX, VCX	NBX, VCX	NBX, VCX	NBX, VCX	NBX only	NBX only

\* Data is specific to 3Com VCX 7.1 software

Visit [www.3com.com](http://www.3com.com) for more information about 3Com secure converged network solutions.

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