

A full-featured phone, ideally suited for demanding business environments staffed by public-facing employees and for conference rooms where high-quality telephony services are required.

OVERVIEW

Both **easy-to-use and full-featured**, the 3Com® 3102 Business Phone is well suited for demanding office activity. The five most commonly used feature buttons—Speaker, Redial, Conference, Transfer, and Hold—can be localized with a removable faceplate available in English, French, German, Italian, or Spanish, for smooth adaptation to a multinational business environment.

Sharp sound and **ergonomics-inspired design** encourage collaboration and help increase productivity. Thousands of hours of research in acoustic design, hardware engineering, and audio tuning give this third-generation multiline phone **superior voice quality**.

Self-locating capabilities save time and service-call expenses, lowering total cost of ownership. Moving a phone involves simply plugging it into a network port at a new location. All personal settings, directory entries, and voice mail travel with the phone.

Browser-based management eases configuration tasks, and web-based support makes advanced features easier to master. What's more, customization capabilities let users do many set-up procedures themselves.

KEY FEATURES

- > 18 programmable buttons with lights
- > 10 fixed-feature buttons
- > Wideband audio ready
- > Large message-waiting LED
- > Two switched 10/100 uplink ports
- > Two-line pixel-based LCD display with four-way cursor control and three softkeys
- > Full-duplex speaker phone
- > Oversize buttons for most-used features
- > Replaceable faceplate for localization
- > Power over Ethernet support (802.3af)

Visit www.3com.com/ip_phones for additional information.



ORDERING INFORMATION

PRODUCT DESCRIPTION
3Com 3102 Business Phone

3COM SKU
3C10402A

3COM IP PHONES PORTFOLIO AT A GLANCE

| | 3100 Entry Phone | 3101 Basic Phone | 3101 Basic Phone with Speaker | 3102 Business Phone | 3103 Manager Phone | 3105 Attendant Console | 3106 Cordless Phone | 3107 Cordless Phone |
|---------------------------------------|------------------|------------------|-------------------------------|---------------------|---------------------------|----------------------------|---------------------|---------------------|
| Maximum system (line) appearances | 1 | 4 | 4 | 18 | 12 | 50 | 4 | 4 |
| Programmable buttons with lights | No | 4 | 4 | 18 | 8 | 50 / 100 with Shift Button | 4 | 4 |
| Fixed feature buttons | 4 | 5 | 6 | 10 | 10 | 4 | 8 | 9 |
| Display softkeys | No | 3 | 3 | 3 | 10 | No | No | No |
| Four-way cursor control | No | Yes | Yes | Yes | Yes | No | No | No |
| Display size | No | 160 x 33 pixels | 160 x 33 pixels | 160 x 33 pixels | 320 x 120 pixels | No | 2 lines | 2 lines |
| Ethernet ports | 1 - 10/100 | 2 - 10/100 | 2 - 10/100 | 2 - 10/100 | 2 - 10/100/1000 (Gigabit) | 1 - 10/100 | 1 - 10/100 | 1 - 10/100 |
| Power over Ethernet support (802.3af) | Yes | Yes | Yes | Yes | Yes | Yes | No | No |
| Speakerphone | No | Listen-only | Half duplex | Full duplex | Full duplex | No | No | No |
| Wideband audio support | Handset only | Handset only | Handset only | Yes | Yes | No | No | No |
| Definable ring tones | No | 9 | 9 | 9 | 9 | No | No | No |
| Headset jack | No | No | No | Yes | Yes | No | Yes | Yes |
| Codecs G.711, ADPCM, G729 A/B | Yes | Yes | Yes | Yes | Yes | No | Yes | Yes |
| G.722 codec-ready handset | Yes | Yes | Yes | Yes | Yes | No | No | No |
| G.722 codec-ready speakerphone | No | No | No | Yes | Yes | No | No | No |
| Adaptive jitter buffer | Yes | Yes | Yes | Yes | Yes | No | Yes | Yes |
| Voice encryption (SRTP)* | No | No | No | No | Yes | No | No | No |
| QoS: IP-ToS, 802.1p | Yes | Yes | Yes | Yes | Yes | No | Yes | Yes |
| TAPI support | No | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| DHCP, Option 184 | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| Desk or wall mountable | Yes | Yes | Yes | Yes | Yes | Yes | Yes - base unit | Yes - base unit |
| Removable faceplate for localization | No | No | No | Yes | Yes | No | No | No |
| Browser-based administration | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| Platform support | NBX | NBX, VCX | NBX, VCX | NBX, VCX | NBX, VCX | NBX, VCX | NBX only | NBX only |

* Data is specific to 3Com VCX 7.1 software

Visit www.3com.com for more information about 3Com secure converged network solutions.

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