

Fast and reliable call handling for organizations needing a highly professional response to incoming calls.

OVERVIEW

The 3Com® 3105 Attendant Console helps organizations make a good first impression by providing attendants, receptionists, workgroup administrators, and other first-contact workers with the tools needed to **handle inbound calls efficiently**.

Ergonomics-inspired design encourages collaboration and increased productivity. The console is equipped with 50 programmable buttons, each of which can invoke a second feature with a touch of the illuminated Shift key. Four additional buttons are reserved for frequently used features such as zone paging, call park, and transfer to voice mail.

When used with a 3Com Basic, Business, or Manager Phone, the console can indicate the phone status of up to 100 staff members—**attendants can quickly perform tasks** such as transferring calls and accessing direct line appearances.

For **easy scalability**, multiple consoles may be connected in parallel to service larger locations. And for **location flexibility**, the console also supports IEEE 802.3af Power over Ethernet.

Self-locating capabilities save time and service-call expenses, lowering total cost of ownership. Moving a phone involves simply plugging it into a network port at a new location. All personal settings, directory entries, and voice mail travel with the phone. Browser-based management eases configuration tasks, and web-based support makes advanced features easier to master. What's more, customization capabilities let users do many set-up procedures themselves.

KEY FEATURES

- > 50 programmable keys with LEDs
- > 100 functions available by toggling Shift key
- > Four preprogrammed feature keys
- > Direct Station Selection and Busy Lamp Field (DSS/BLF) functions
- > Concurrent use of multiple consoles
- > 10/100 uplink port
- > Power over Ethernet support (802.3af)

Visit www.3com.com/ip_phones for additional information.



ORDERING INFORMATION

PRODUCT DESCRIPTION

3Com 3105 Attendant Console

3COM SKU
3C10405A

3COM IP PHONES PORTFOLIO AT A GLANCE

	3100 Entry Phone	3101 Basic Phone	3101 Basic Phone with Speaker	3102 Business Phone	3103 Manager Phone	3105 Attendant Console	3106 Cordless Phone	3107 Cordless Phone
Maximum system (line) appearances	1	4	4	18	12	50	4	4
Programmable buttons with lights	No	4	4	18	8	50 / 100 with Shift Button	4	4
Fixed feature buttons	4	5	6	10	10	4	8	9
Display softkeys	No	3	3	3	10	No	No	No
Four-way cursor control	No	Yes	Yes	Yes	Yes	No	No	No
Display size	No	160 x 33 pixels	160 x 33 pixels	160 x 33 pixels	320 x 120 pixels	No	2 lines	2 lines
Ethernet ports	1 - 10/100	2 - 10/100	2 - 10/100	2 - 10/100	2 - 10/100/1000 (Gigabit)	1 - 10/100	1 - 10/100	1 - 10/100
Power over Ethernet support (802.3af)	Yes	Yes	Yes	Yes	Yes	Yes	No	No
Speakerphone	No	Listen-only	Half duplex	Full duplex	Full duplex	No	No	No
Wideband audio support	Handset only	Handset only	Handset only	Yes	Yes	No	No	No
Definable ring tones	No	9	9	9	9	No	No	No
Headset jack	No	No	No	Yes	Yes	No	Yes	Yes
Codecs G.711, ADPCM, G729 A/B	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes
G.722 codec-ready handset	Yes	Yes	Yes	Yes	Yes	No	No	No
G.722 codec-ready speakerphone	No	No	No	Yes	Yes	No	No	No
Adaptive jitter buffer	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes
Voice encryption (SRTP)*	No	No	No	No	Yes	No	No	No
QoS: IP-ToS, 802.1p	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes
TAPI support	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
DHCP, Option 184	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Desk or wall mountable	Yes	Yes	Yes	Yes	Yes	Yes	Yes - base unit	Yes - base unit
Removable faceplate for localization	No	No	No	Yes	Yes	No	No	No
Browser-based administration	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Platform support	NBX	NBX, VCX	NBX, VCX	NBX, VCX	NBX, VCX	NBX, VCX	NBX only	NBX only

* Data is specific to 3Com VCX 7.1 software

Visit www.3com.com for more information about 3Com secure converged network solutions.

3Com Corporation, Corporate Headquarters, 350 Campus Drive, Marlborough, MA 01752-3064
3Com is publicly traded on NASDAQ under the symbol COMS.

Copyright © 2005 3Com Corporation. All rights reserved. 3Com, the 3Com logo, and NBX are registered trademarks of 3Com Corporation. VCX is a trademark of 3Com Corporation. All other company and product names may be trademarks of their respective companies. While every effort is made to ensure the information given is accurate, 3Com does not accept liability for any errors or mistakes which may arise. Specifications and other information in this document may be subject to change without notice.

400900-003 11/05

